



Dear customer

We're writing to let you know that we've received your request for a rate change to Time-of-Use.

Time of Use is voluntary and requires a one year, signed contract. Please sign the enclosed contract and return it to us.

Upon receiving the signed contract, we will issue an order to have the current meter you now have changed to a TOU meter unless one is already at the premise.

The Time of Use meter records the consumption as well as the time of day and season of the year in which it is used. The Time of Use rate will likely provide you with a savings if you use at least 2500 kwh/ month and can shift 80% of your electric usage to off peak/off season periods.(between 8pm and 8am)

For more information about the rate, please visit our website at www.nationalgridus.com/sc1c or contact our Specialized Business Team Monday through Friday from 8am-5pm at 1-800-664-6729.

Thank you in advance for your cooperation.

Sincerely,

Customer Service Representative
Customer Contact Center

Return completed form to:

National Grid
TOU Team, C-3
300 Erie Blvd West
Syracuse, NY 13202-8901



APPLICATION FOR ELECTRIC SERVICE

Residential Time of Use Form "A"

Date:

THE UNDERSIGNED (hereinafter called "Customer") hereby applies to NATIONAL GRID (hereinafter called "Company") to supply electric service upon the premise located _____, for account number _____, for and during the period of one year from _____ and continuously from month to month thereafter until cancelled upon written notice to the Company.

Customer agrees to observe and perform all rules and regulations of Company and to pay the rates provided by Service Classification No. SC1C P.S.C. 207 filed with the Public Service Commission of the State of New York as the same may be from time to time changed, amended and/or supplemented.

Customer further agrees that if the premises are to be served from a line extension constructed, or to be constructed in pursuance of the Line Extension rules of General Information leaves of Company's Rate Schedule, Customer will pay the surcharges or minimum charges required under said rule.

By _____

ACCEPTED:

NATIONAL GRID

By _____