

Summary of Rates

Rhode Island residential 2011

About your electric bill

Your monthly electric bill typically includes charges for:

(1) Supplier Services: the charges for electricity provided by a supplier of energy. Electricity supply is provided by a non-regulated power producer or, if the customer has not chosen a non-regulated power producer, by National Grid.

(2) Delivery Services: the charges for the delivery of the electricity and various customer services and programs.

Since 1998, National Grid no longer generates power for its customers in Rhode Island. We are primarily a distribution company that delivers electricity produced by others. However, the Company has contractual arrangements with suppliers to provide electricity to customers who have not chosen a non-regulated power producer or, for whatever reason, have been dropped by their power supplier. Electric service will not be terminated if a customer is dropped by their power supplier.

Our rates are approved by the Public Utilities Commission (PUC) of Rhode Island, the regulatory agency responsible for ensuring that electric rates are fair. However, rates charged by non-regulated power producers are not regulated by the PUC.

Supplier services

Customers have the option of obtaining their power from a non-regulated power producer.

For more information regarding the restructuring of the electric industry in Rhode Island or for a list of the current non-regulated power producers, please visit www.ripuc.org.

If a non-regulated power producer is not chosen or the customer is dropped by a non-regulated

power producer, National Grid will provide the customer with the necessary power supply under Standard Offer Service. These charges will be in addition to the delivery services charges.

Standard Offer Service

Customers who choose not to obtain their power from a non-regulated power producer will receive Standard Offer service. The rate for Standard Offer Service changes based on regulations and is subject to PUC approval. Please see the tariff for more information.

Standard Offer Service

(provided by the Company effective 4/1/2011):

Residential Rate

6.933¢ per kWh

For more information on Standard Offer Service, please visit www.nationalgridus.com (select "Rhode Island").

Renewable energy standard charge

Effective January 1, 2007, the Company implemented a Renewable Energy Standard Charge for all customers receiving Standard Offer Service. This charge is being collected for the purpose of acquiring a portion of Rhode Island's energy supply from renewable energy resources, as required by R.I. General Laws section 39-26-1.

Delivery services

The following is a summary of National Grid's rates in effect as of July 1, 2011. Tariffs filed with the PUC contain the actual terms and conditions as well as any changes since this publication. You should notify us immediately if you are not being served on the most beneficial rate.

A-16 – Basic Residential Rate

This delivery service rate is available for all domestic purposes in an individual private dwelling or an individual private apartment. It is the rate serving most residential customers, as other rates require special situations.

Service is also available under this rate for:

- ▶ Farm customers when all electricity is delivered by the Company.
- ▶ A church and adjacent buildings owned and operated by the church. However, service to such buildings would be billed separately if they are separated by public ways.
- ▶ Residential condominium associations for service provided to common areas and facilities in accordance with Rhode Island General Laws § 39-2-21. The condominium association must provide documentation of the establishment of a residential condominium and a written statement identifying all buildings or units which are part of the condominium.

Rates for A-16 Delivery Service (effective 4/01/2011)

Customer Charge	\$3.75 per month
Distribution Charge	3.516¢ per kWh
Transmission Charge	1.623¢ per kWh
Transition Charge	(0.031)¢ per kWh
Renewable Energy Charge	(0.031)¢ per kWh
Energy Efficiency	0.556¢ per kWh

A-60 – Low Income Rate

Service under this rate is provided at a discount to the A-16 Basic Residential Service Rate.

This delivery service rate is available only to qualified customers for all domestic purposes in an individual private dwelling or an individual apartment. To qualify, a customer must be both:

1. Head of household or principal wage earner, and
2. Receiving Supplemental Security Income from the Social Security Administration, be eligible for the low-income home energy assistance program, or receive one of the following: Medicaid, Food Stamps, General Public Assistance or Family Independence Program Assistance (formerly AFDC).

Rates for A-60 Delivery Service (effective 4/01/2011)

Distribution Charge	2.148¢ per kWh
Transmission Charge	1.623¢ per kWh
Transition Charge	(0.031)¢ per kWh
Renewable Energy Charge	(0.031)¢ per kWh
Energy Efficiency	0.556¢ per kWh

Payment options

For your convenience, we offer:

- ▶ Payment Plans: Pay your outstanding balance by spreading the payments over several months.
- ▶ Budget Plan: Even out your monthly payments and avoid seasonal peaks and valleys.
- ▶ DirectPay: Have your bill automatically deducted from your checking account.
- ▶ Pay by Credit/Debt Card: Pay online using Western Union Speedpay. Additional fees apply, see tariff for more information.

Where Can I Get More Information?

If you have questions, need more detailed information, or would like copies of the tariff rate schedules, go to www.nationalgridus.com and select "Rhode Island" or call Customer Service at **1-800-322-3223**.

This is an important notice.
Please have it translated.

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Este es un aviso importante. Sírvase mandarlo traducir.
Avis important. Veuillez traduire immédiatement.

Questa è un'informazione importante,
si prega di tradurla.

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XIN VUI LÒNG CHO DỊCH LẠI THÔNG CÁO ẤY

Это очень важное сообщение.
Пожалуйста, попросите чтобы
вам его перевели.